



## UNITED STATES PATENT AND TRADEMARK OFFICE

COMMISSIONER FOR PATENTS  
UNITED STATES PATENT AND TRADEMARK OFFICE  
WASHINGTON, D.C. 20231  
www.uspto.gov



Bib Data Sheet

CONFIRMATION NO. 1374

<b>SERIAL NUMBER</b> 10/021,203	<b>FILING DATE</b> 10/30/2001 <b>RULE</b>	<b>CLASS</b> 711	<b>GROUP ART UNIT</b> 2185	<b>ATTORNEY DOCKET NO.</b> ROC920010146US1	
<b>APPLICANTS</b> Joseph Philip Bigus, Rochester, MN; Carol Ann Egan, Rochester, MN; Earl Walter Emerick, Rochester, MN; Terry C. Reed, Rochester, MN;					
<b>** CONTINUING DATA *****</b> <i>None</i> <i>21.13</i>					
<b>** FOREIGN APPLICATIONS *****</b> <i>None</i> <i>21.13</i>					
<b>IF REQUIRED, FOREIGN FILING LICENSE GRANTED</b> <b>** 01/22/2002</b>					
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after met <i>11/2/01</i> <i>Allowance</i> <i>21.13</i> Verified and Acknowledged <i>Signature</i> <i>Initials</i>		<b>STATE OR COUNTRY</b> MN	<b>SHEETS DRAWING</b> 4	<b>TOTAL CLAIMS</b> 36	<b>INDEPENDENT CLAIMS</b> 7
<b>ADDRESS</b> WOOD, HERRON & EVANS, L.L.P. 2700 Carew Tower 441 Vine St. Cincinnati, OH 45202					
<b>TITLE</b> Product support of computer-related products using intelligent agents					
<b>FILING FEE RECEIVED</b> 1494	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees ( Filing ) <input type="checkbox"/> 1.17 Fees ( Processing Ext. of time ) <input type="checkbox"/> 1.18 Fees ( Issue ) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		